



The Baker Bros. Professional Carpet Cleaning Procedure

PRE-CLEANING WALK THROUGH INSPECTION

Our technician will walk through the areas to be cleaned with you to determine carpet construction, soiling conditions, and areas that may be permanently stained as well as inspect and discuss any areas you may be concerned with.

VACUUM: DRY SOIL REMOVAL

Dry soil removal is one of the most important steps in the cleaning process. Your carpet will be professionally vacuumed to remove any dry soil.

FURNITURE MOVING

Our technician will move your chairs, tables, and sofas as well as place them on foam blocks to protect them. Large furniture such as beds, dressers, and entertainment centers will be left in place.

CHEMICAL PRE-SPRAY AND PRE-SPOT

All heavily soiled areas including traffic lanes will be treated with a powerful chemical for more effective soil removal.

PRE-GROOMING

Your carpet will be pre-groomed to further loosen soil in traffic lanes and other heavily soiled areas.

HOT WATER EXTRACTION AND RINSE

Your carpet pile will be thoroughly cleansed using our truck-mounted hot water extraction system that will not leave your carpet excessively wet.

POST-SPOT TREATMENT

Our technician will use additional techniques on spots that are not removed during the regular cleaning process. Please be advised that some stains may be permanent and are not removable.

NEUTRALIZATION

Your carpet will be chemically neutralized to remove chemical residue from the cleaning process as well as prepare the fibers for the application of carpet protectant.

PROTECTANT APPLICATION (IF PURCHASED)

Your carpet will be treated with a manufacturer approved stain resistant chemical to help protect against permanent staining.

POST-CLEANING WALK THROUGH INSPECTION

Our technician will walk through your home with you to ensure that you are satisfied with the cleaning results.

POST GROOMING

Our technician will set your carpet pile in one direction to assist with drying as well as visual appeal.