

## What is the IICRC?

The Institute of Inspection, Cleaning and Restoration Certification (IICRC) has served as the Industry Guardian for the cleaning, inspection and restoration service industries for more than 30 years. As a non-profit certification organization, the IICRC helps ensure that you have access to trusted and trained cleaning professionals by establishing and monitoring certification programs and standards for these industries.

To qualify for IICRC-Certified Firm status businesses must demonstrate proof of insurance, maintain a written customer complaint policy with documented follow-up and provide ongoing education and training leading to certification for all technicians. IICRC Certified Firms are also required to abide by the IICRC Code of Ethics. Services provided by IICRC-Certified professionals range from flooring inspection and cleaning to mold remediation to water and fire damage restoration.